

Project : Installation Gaudi software on LG webOS 2.0 screen with USB  
 Version : 8  
 Date : 12-11-2018

## Step 1: Setup your LG webOS monitor

If this is the first time you use the LG webOS monitor, you will need to carry out the following steps.

### Turn on your monitor

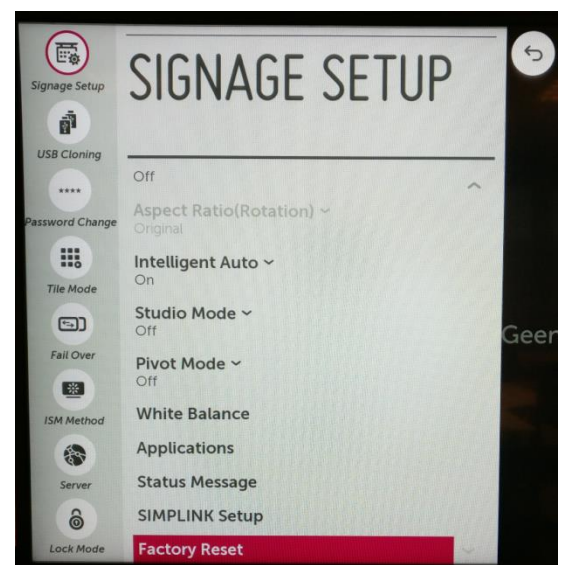
1. To begin with the setup use the remote to turn on the LG monitor wait for it to fully power on.
2. First you'll have to select a language and country, but because of the Factory Reset you have to perform in step 2 leave the prefilled settings the way they are. Click OK.
3. In the Rotation menu click on; **leave the TV option for first use.**

### Factory Reset

1. Then press and hold the **Settings** button on the remote control until a small box with a chat bubble icon appears in the top-right corner.
2. Once you can see the chat bubble icon, please press quickly the following **0, 0, 0, 0** and **OK** key sequence on your remote control, to open the **Signage Setup** menu.
3. Press the **right arrow** button to select Signage Setup. Use the **down arrow** button go to the bottom of the list and select **Factory Reset**. Confirm the factory reset option and the LG monitor will turn off.

### Monitor First Use setup

1. Turn the LG monitor back on and wait for it to fully power on.
2. Set your preferred language and your location, by choosing your continent and country. A time zone will be selected automatically.
3. If the monitor will be used in portrait mode, you can change "OSD Portrait Mode". Please do not change "Content Rotation".
4. Set your internet connection. It is preferable to use a wired connection.
5. On/Off timer: Please do not use this On/Off timer. You can manage the power on and power off in the Gaudi CMS.
6. Then press and hold the **Settings** button on the remote control until a small box with a chat bubble icon appears in the top-right corner.
7. Once you can see the chat bubble icon, please press quickly the following **0, 0, 0, 0** and **OK** key sequence on your remote control, to open the **Signage Setup** menu.
8. Press the **right arrow** button to select **Signage Setup**. Then set **Power Modus** to **PWR**, use the **down arrow** button and set **Auto Power Off** to **Off** and finally set **DPM** to **Off**.
9. Congratulations! Your LG webOS monitor is now ready for the Gaudi software. To do this please go to the next step.



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## Step 2: Installation Gaudi software

Before installation of the Gaudi software you must have completed the first step (Setup your LG webOS monitor). Once you've done that you are ready to carry out the next step and update the firmware of webOS models with a USB stick. This allows you to quickly provide multiple monitors with new firmware.

Please [check in our online Support Center](#) if your webOS model is supported.

1. Download the following file (450-600mb):

webOS 2:

SM3B, SM5B, SM5KB, UH5B models:

[http://cdn.gauddi.com/firmware/webos/webOS2\\_038020.zip](http://cdn.gauddi.com/firmware/webos/webOS2_038020.zip)

All other models:

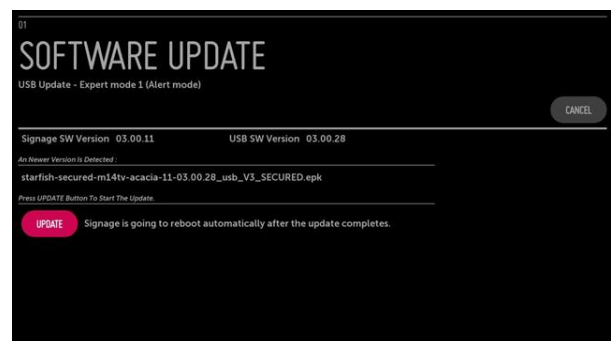
[http://cdn.gauddi.com/firmware/webos/webOS2\\_031020.zip](http://cdn.gauddi.com/firmware/webos/webOS2_031020.zip)

2. Extract the zip file to the root of a USB stick. The file structure on the USB stick should look like this:

\LG\_MONITOR\<<firmware>.epk

\scap\_installation.json

3. Make sure that the webOS monitor is turned off.
4. Insert the USB stick in the webOS monitor.
5. Turn the webOS monitor back on. The software update application will launch automatically.
6. Click on the "Update" button to start the firmware update. When the firmware update is ready, the monitor will automatically be rebooted.
7. After the reboot the webOS monitor will automatically install the Gaudi player software.
8. When installation is ready, the webOS monitor will show there is no input signal. Please turn off the monitor, remove the USB stick and turn on the monitor again.
9. Congratulations! You have now successfully configured your LG monitor for Gaudi. You only need to connect your monitor with Gaudi CMS. To do this, please go to third and last step.



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### Step 3: Connect your LG webOS monitor with the Gaudi license

Before you can connect to Gaudi CMS, you will need to carry out two previous steps: the first one is setup your LG webOS monitor and the second one is to install the Gaudi software on your monitor. Finally, you connect your monitor to Gaudi CMS.

#### Open [cms.gauddi.com](https://cms.gauddi.com) (option 1)

1. Prior to this installation you purchased a license.
2. Open a browser on your phone or desktop computer and head to [cms.gauddi.com](https://cms.gauddi.com). Login using your credentials.
3. Go to the top right corner and click **register player**. Enter the registration code, this is the 8 digit number on the LG monitor. Give your monitor a name.
4. Press **register**. Your monitor will automatically connect with the Gaudi cms.
5. You can start creating and scheduling professional-quality campaigns. Need help? Watch our [How-To-Video on how to create Campaigns & Playlists](#).

#### Received a code from Gaudi (option 2)

1. Please make sure you see an 8-digit number on the LG monitor. Press 8, 8, 8, 8 on the remote.
2. Now you can enter the code you have received from Gaudi. After entering, press “OK”. The system will confirm that the LG monitor is registered to the Gaudi CMS.
3. Open a browser on your phone or desktop computer and head to [cms.gauddi.com](https://cms.gauddi.com). Login using your credentials.
4. You can start creating and scheduling professional-quality campaigns. Need help? Watch our [How-To-Video on how to create Campaigns & Playlists](#).

