

What is the Queue Number feature in Gaudi?

Some businesses really profit from a good Queue Number Management System. Gaudi is here to help you in setting up a great customer experience for your establishment or organization. With the Gaudi Queue Number System and the Logitech Wireless presenter r400 you can show the Queue Numbers directly in front of your normal Gaudi playlist.

Gaudi Manual Queue Number System

79

How do I enable the Queue Number feature?

By default, the Queue Number feature is disabled. Please inform your Gaudi account manager when you are interested in more information about, or in using the Queue Number feature. If you do not know who your Gaudi account manager is, please contact the Gaudi Support team via support@gauddi.com.

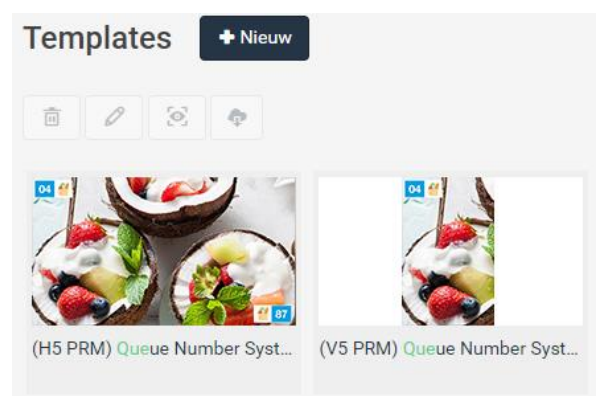
How do I create a Queue Number template?

When the Queue Number System has been enabled in your Workspace, you'll see a new template in your template-list. The template is called Queue Number System.

To use the template you can navigate to Library / Media / +NEW and use the **New from template** option.

Choose the Queue Number System template and customize the template with the customization options like location, colors and even your own logo.

Save when you're done.



How do I publish a Queue Number Campaign?

Publishing a campaign for the Queue Number is different from publishing a normal campaign.

1. First off all you create a new campaign
 - a. Give it a Campaign name, like Queue Number.
 - b. Choose the correct lay-out: **16:9 fullscreen + ticker + queue number system**
 - c. Choose the correct zone: **queue number system**
2. Select the created media item that uses the **(H5 PRM) Queue Number System** template.
3. Go through the options normally.
 - a. Set a start date. Leave the end date empty (see image 2) to create a campaign that does not have an expire date. Otherwise, set the end date.
 - b. We advise not using segments when creating a campaign for Queue Number purposes.
 - c. Choose shuffled or grouped as the Playlist mix-mode
 - d. Choose the groups where you want the Queue Number to be visible.
4. Publish the campaign.

Important note: Please make sure all campaigns you want to use together with the Queue Number **must** use the same lay-out and use the Zone 16:9 fullscreen!

Edit campaign : Manual - Queue Number Number

new

Campaign name
Select a name for your campaign i.e. "My Campaign"

Description
Describe your campaign

Layout
Select the layout you wish to use

Zone
Select the zone you want to use

16:9 fullscreen + ticker + queue number system queue number system

Layout indicator

Save **Back**

How do I use the Queue Number feature on my screen?

You can use the Queue Number feature only after it has been enabled by Gaudi and after you've published a minimum of 2 campaigns using the same lay-out (16:9 fullscreen + ticker + queue number system) and by using the correct Zones. The main playlist campaign has the Zone 16:9 fullscreen. The Queue Number campaign is using the Zone queue number system.

Using the Queue Number in practice.

After the campaigns are published you can use the Queue Number System by pressing the → key on the Logitech Wireless Presenter r400. You have to insert the USB receiver from this device in your external media player or your LG webOS monitor.

By pressing the → you will add +1 to the current number. For example, 3 will become 4.

By pressing the ← you will add -1 to the current number. For example, 3 will become 2.

By pressing the window button, you will add +10 to the current number.

By pressing the play button, you will add -10 to the current number.

Note: When the On-Demand feature is also enabled the play button will open the On Demand menu and the -10 option will not work.

