

Project : Installation Gauddi software on a LG webOS 4.0 screen with USB
Versie : 1
Datum : 12-11-2018

Step 1: Setup your LG webOS 4.0 display

If this is the first time you use the LG webOS monitor, you will need to carry out the following steps.

To begin with the setup, use the remote to turn on the LG monitor wait for it to fully power on.

1:

- a. After a few seconds you should see the Ready to Use menu, select **Go to Settings** and press **Start**.
- b. Select the **Admin** option. Press ok to to turn the switch to **on**.
- c. Enter the **pincode** (default is 000000).
- d. The admin options should be enabled. Scroll all the way down till you see the **Factory Reset button**. Click **OK**.
- e. Click **Confirm** and the monitor will reset and power off.
- f. Turn the monitor back on. You should now end up in the **Ready to use menu**.
- g. Please proceed with the setup op your LG webOS 4.0 display and the installation of the Gauddi software.

Or

1:

- a. If your monitor doesn't boot to the Ready to Use menu, you should perform a **Factory Reset**.
 - b. Press the **Settings** button to open the settings menu and select the **Admin** option. Press ok to to turn the switch to **on**.
 - c. Enter the **pincode** (default is 000000).
 - d. The admin options should be enabled. Scroll all the way down till you see the **Factory Reset button**. Click **OK**.
 - e. Click **Confirm** and the monitor will reset and power off.
 - f. Turn the monitor back on. You should now end up in the **Ready to use menu**.
 - g. Please proceed with the setup op your LG webOS 4.0 display and the installation of the Gauddi software.
2. Select the **General** option in the **Settings Menu**. Go to the **Date & Time** option. Enable **Set Automatically**. Go to the **Timezone** option and select the correct **Continent**, **Country** and **City**.
 3. Set you **Internet Connection**. It is preferable to use a wired network connection. Use the **Network** option in the **Settings Menu** to setup a WiFi connection or adjust network settings.

Congratulations! Your LG webOS monitor is now ready for the Gauddi software. To do this please go to the next step.



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Step 2: Installation Gauddi software on a LG webOS 4.0 display with USB

Before installation of the Gauddi software you must have completed the first step (Setup your LG webOS 4.0 monitor). Once you've done that you are ready to carry out the next step and update the firmware of webOS models with a USB stick. This allows you to quickly provide multiple monitors with new firmware.

Please [check in our online Support Center](#) if your webOS model is supported.

1. Download the following file (700 mb):

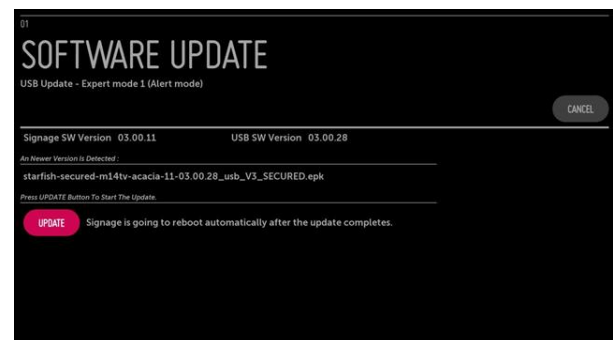
Models (SM5E en SM5KE)

http://cdn.gauddi.com/firmware/webos/webOS4_060173.zip

2. Extract the zip file to the root of a USB stick. The file structure on the USB stick should look like this:

```
\LG_MONITOR\<<firmware>.epk  
\scap_installation.json
```

3. Make sure that the webOS monitor is turned off.
4. Insert the USB stick in the webOS monitor.
5. Turn the webOS monitor back on. The software update application will launch automatically.
6. Click on the **“Update”** button to start the firmware update. When the firmware update is ready, the monitor will automatically be rebooted.
7. After the reboot, the webOS monitor will automatically install the Gauddi player software.
8. When installation is ready, the webOS monitor will show there is no input signal. Please turn off the monitor, remove the USB stick and turn on the monitor again.
9. Congratulations! You have now successfully configured your LG monitor for Gauddi. You only need to connect your monitor with Gauddi CMS. To do this, please go to third and last step.



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Step 3: Connect your LG webOS display with the Gauddi license

Before you can connect to Gauddi CMS, you will need to carry out two previous steps: the first one is setup your LG webOS monitor and the second one is to install the Gauddi software on your monitor. Finally, you connect your monitor to Gauddi CMS.

Open cms.gauddi.com (option 1)

1. Prior to this installation you purchased a license.
2. Open a browser on your phone or desktop computer and head to cms.gauddi.com. Login using your credentials.
3. Go to the top right corner and click **register player**. Enter the registration code, this is the 8 digit number on the LG monitor. Give your monitor a name.
4. Press **register**. Your monitor will automatically connect with the Gauddi cms.
5. You can start creating and scheduling professional-quality campaigns. Need help? Watch our [How-To-Video on how to create Campaigns & Playlists](#).

Received a code from Gauddi (option 2)

1. Please make sure you see an 8-digit number on the LG monitor. Press **8, 8, 8, 8** on the remote.
2. Now you can enter the code you have received from Gauddi. After entering, press “OK”. The system will confirm that the LG monitor is registered to the Gauddi CMS.
3. Open a browser on your phone or desktop computer and head to cms.gauddi.com. Login using your credentials.
4. You can start creating and scheduling professional-quality campaigns. Need help? Watch our [How-To-Video on how to create Campaigns & Playlists](#).

